Joseph K. Jones, Esq. **JONES, CHULSKY & KESSLER, LLC**

330 Mounts Corner Drive, Suite 417 Freehold, NJ 07728

Phone: (877) 827-3395 Fax: (877) 827-3394 Attorneys for Plaintiff(s)

UNITED STATES DISTRICT COURT FOR THE DISTRICT OF NEW JERSEY

MARGARET VELEZ-AGUILAR, on behalf of herself and all others similarly situated,

Plaintiff(s),

-against-

RAGAN & RAGAN, P.C.; FIRST PORTFOLIO VENTURES I, LLC,

Defendant(s).

Civil	Case Nu	mhar	
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CIVIL ACTION

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

LOCAL CIVIL RULE 10.1 STATEMENT

1. The mailing addresses of the parties to this action are:

MARGARET VELEZ-AGUILAR 5 Salter Place Bloomfield, New Jersey 07003

RAGAN & RAGAN, P.C. 3100 Route 138 West Brinley Plaza, Building One Wall, New Jersey 07719

FIRST PORTFOLIO VENTURES I, LLC 3091 Governors Lake Drive, #500 Peachtree Corners, Georgia 30071

PRELIMINARY STATEMENT

2. Plaintiff on behalf of herself and all others similarly situated ("Plaintiff"), by and through her attorneys, alleges that Defendants, RAGAN & RAGAN, P.C. ("RAGAN LAW"); FIRST PORTFOLIO VENTURES I, LLC ("FIRST PORTFOLIO") and JOHN DOES 1-25 their employees, agents and successors (collectively "Defendants") violated 15 U.S.C. § 1692 *et seq.*, the Fair Debt Collection Practices Act (hereinafter "FDCPA"), which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.

JURISDICTION AND VENUE

- 3. This Court has jurisdiction over this action pursuant to 28 U.S.C. § 1331. This is an action for violations of 15 U.S.C. § 1692 *et seq*.
- 4. Venue is proper in this district under 28 U.S.C. §1391(b) and 15 U.S.C. § 1692k(d) because the acts of the Defendant that give rise to this action, occurred in substantial part, in this district.

DEFINITIONS

5. As used in this complaint, the terms "creditor," "consumer," "debt" and "debt collector" are defined at 15 U.S.C. § 1692a.

PARTIES

- 6. Plaintiff is a natural person, a resident of Essex County, New Jersey and is a "Consumer" as defined by 15 U.S.C. § 1692a(3).
- 7. RAGAN LAW maintains a location at 3100 Route 138 West, Brinley Plaza, Building One, Wall, New Jersey 07719.
- 8. FIRST PORTFOLIO maintains a location at 3091 Governors Lake Drive, #500, Peachtree Corners, Georgia 30071.

- 9. RAGAN LAW uses the instrumentalities of interstate commerce or the mails to engage in the principal business of collecting debt and/or to regularly engage in the collection or attempt to collect debt asserted to be due or owed to another.
- 10. FIRST PORTFOLIO uses the instrumentalities of interstate commerce or the mails to engage in the principal business of collecting debt.
- 11. RAGAN LAW is a "Debt Collector" as that term is defined by 15 U.S.C. § 1692(a)(6).
- 12. FIRST PORTFOLIO is a "Debt Collector" as that term is defined by 15 U.S.C. § 1692(a)(6).
- 13. John Does 1-25, are currently unknown Defendants whose identities will be obtained in discovery and at that time will be made parties to this action pursuant to the Federal Rules of Civil Procedure (hereinafter "FRCP"); Rule 15, Rule 20 and Rule 21. Plaintiff's claims against the currently unknown Defendants arise out of the same transaction, occurrence or series of transactions arising from known Defendant's actions and are due to common questions of law and fact whose joinder will promote litigation and judicial efficiency.

CLASS ACTION ALLEGATIONS

14. Plaintiff brings this action as a state-wide class action, pursuant to Rule 23 of the FRCP, on behalf of herself and all New Jersey consumers and their successors in interest (the "Class"), who Defendants collected or attempted to collect a debt from, in violation of the FDCPA, as described in this Complaint.

15. This Action is properly maintained as a class action. The Classes are initially defined as:

CLASS A - All New Jersey consumers who RAGAN LAW collected or attempted to collect a debt from, which was owned by FIRST PORTFOLIO.

CLASS B - All New Jersey consumers who were sent initial letters and/or notices from RAGAN LAW in an attempt to collect on a judgment where interest, costs and/or fees were still accruing on the judgment, but the initial letters and/or notices failed to advise that the balance was subject to increase.

The class definitions may be subsequently modified or refined.

The Class period begins one year prior to the filing of this Action.

- 16. The Class satisfies all the requirements of Rule 23 of the FRCP for maintaining a class action:
 - a. <u>Numerosity:</u> The Class is so numerous that joinder of all members is impracticable because there are hundreds and/or thousands of persons in New Jersey who Defendant(s) collected or attempted to collect a debt from, which violates specific provisions of the FDCPA.
 - b. <u>Commonality:</u> There are questions of law and fact common to the class members which predominate over questions affecting any individual Class member. These common questions of law and fact include, without limitation:
 - i. Whether the Defendants violated various provisions of the FDCPA
 as set forth herein:

- ii. Whether Plaintiff and the Class have been injured by the Defendants' conduct;
- iii. Whether Plaintiff and the Class have sustained damages and are entitled to restitution as a result of Defendants' wrongdoing and if so, what is the proper measure and appropriate statutory formula to be applied in determining such damages and restitution; and
- iv. Whether Plaintiff and the Class are entitled to declaratory relief.
- c. <u>Typicality:</u> Plaintiff's claims are typical of the Class, which all arise from the same operative facts and are based on the same legal theories.
- d. Adequacy of Representation: Plaintiff has no interest adverse or antagonistic to the interest of the other members of the Class. Plaintiff will fairly and adequately protect the interest of the Class and has retained experienced and competent attorneys to represent the Class.
- 17. A Class Action is superior to other methods for the fair and efficient adjudication of the claims herein asserted. Plaintiff anticipates no unusual difficulties in the management of this class action.
- 18. A Class Action will permit large numbers of similarly situated persons to prosecute their common claims in a single forum simultaneously and without the duplication of effort and expense that numerous individual actions would engender. Class treatment will also permit the adjudication of relatively small claims by many Class members who could not otherwise afford to seek legal redress for the wrongs complained of herein. Absent a Class Action, class members will continue to suffer losses of statutory protected rights as well as damages.

19. Defendant(s) have acted on grounds generally applicable to the entire Class, thereby making appropriate final relief with respect to the Class as a whole.

STATEMENT OF FACTS

- 20. Plaintiff is at all times to this lawsuit, a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- 21. At some time prior to March 9, 2021, Plaintiff allegedly incurred a financial obligation to CITIBANK (SOUTH DAKOTA) N.A. ("CITIBANK").
- 22. The CITIBANK obligation is an open end loan as defined at N.J.S.A. 17:11C-2 and/or a retail charge account as defined at N.J.S.A. 17:16C-1 et seq.
- 23. The CITIBANK obligation arose out of a transaction, in which money, property, insurance or services, which are the subject of the transaction, are primarily for personal, family or household purposes.
- 24. Plaintiff incurred the CITIBANK obligation by obtaining goods and services which were primarily for personal, family and household purposes.
- 25. The CITIBANK obligation did not arise out of a transaction that was for non-personal use.
- 26. The CITIBANK obligation did not arise out of a transaction that was for business use.
 - 27. The CITIBANK obligation is a "debt" as defined by 15 U.S.C. § 1692a(5).
 - 28. CITIBANK is a "creditor" as defined by 15 U.S.C. § 1692a(4).
- 29. At some time prior to March 9, 2021, the CITIBANK obligation was allegedly purchased by and/or sold to ADVANTAGE ASSETS.

- 30. In calendar year 2010, ADVANTAGE ASSETS obtained a judgment against Plaintiff for the CITIBANK obligation on in the Superior Court of New Jersey, Essex County, Special Civil Part, Docket No.: DC-030282-10.
- 31. At some time prior to March 9, 2021, the CITIBANK obligation (a judgment) was allegedly purchased by and/or sold to FIRST PORTFOLIO.
- 32. At the time the CITIBANK obligation was purchased by and/or sold to FIRST PORTFOLIO, the obligation was in default.
- 33. The principal purpose of FIRST PORTFOLIO is the collection of debts which are in default at the time it purchases the debts.
- 34. FIRST PORTFOLIO did not obtain a license from the New Jersey Department of Banking and Insurance prior to making attempts to collect the obligation as required by law. See *Veras v. LVNV Funding, LLC*, 2014 U.S. Dist. LEXIS 34176 (D.N.J. Mar. 17, 2014); *Lopez v. Law Offices of Faloni & Associates*, 2016 U.S. Dist. LEXIS 124730 (D.N.J. Sept. 14, 2016); *Latteri v. Mayer*, 2018 U.S. Dist. LEXIS 85926 (D.N.J. May 22, 2018); and *New Century Fin. v. Trewin*, 2018 N.J. Super. Unpub. LEXIS 1688 (May 24, 2018).
- 35. On or before March 9, 2021, FIRST PORTFOLIO, directly or through an agent, referred the CITIBANK obligation to RAGAN LAW for the purpose of collections.
- 36. At the time the CITIBANK obligation was referred to RAGAN LAW the CITIBANK obligation was past due.
- 37. At the time the CITIBANK obligation was referred to RAGAN LAW the CITIBANK obligation was in default.

38. In an attempt to collect on the judgment, Defendants caused to be delivered to Plaintiff a letter dated March 9, 2021, which was addressed to Plaintiff. A copy of said letter is annexed hereto as **Exhibit A**, which is fully incorporated herein by reference.

39. FIRST PORTFOLIO did not obtain a license from the New Jersey Department of Banking and Insurance prior to authorizing and/or causing RAGAN LAW to send its March 9, 2021 letter as required by law. See *Veras v. LVNV Funding, LLC*, 2014 U.S. Dist. LEXIS 34176 (D.N.J. Mar. 17, 2014); *Lopez v. Law Offices of Faloni & Associates*, 2016 U.S. Dist. LEXIS 124730 (D.N.J. Sept. 14, 2016); *Latteri v. Mayer*, 2018 U.S. Dist. LEXIS 85926; and *New Century Fin. v. Trewin*, 2018 N.J. Super. Unpub. LEXIS 1688.

- 40. The March 9, 2021 letter was sent to Plaintiff in connection with the collection of the CITIBANK obligation.
- 41. The March 9, 2021 letter is a "communication" as defined by 15 U.S.C. § 1692a(2).
- 42. The March 9, 2021 letter is the initial written communication sent from Defendant to the Plaintiff on behalf of FIRST PORTFOLIO.
 - 43. Upon receipt, Plaintiff read the March 9, 2021 letter.
- 44. The March 9, 2021 letter provides the following information regarding the balance claimed due on the CITIBANK obligation:

Account Balance: \$1,192.70

- 45. The March 9, 2021 letter did not itemize or breakdown the amount of the debt by principal, interest, fees and other charges.
- 46. The outstanding balance claimed to be due by Defendants on the CITIBANK obligation as of March 9, 2021 included an amount for interest, fees and/or other charges.

- 47. The March 9, 2021 letter did not inform Plaintiff that the amount of the debt would increase due to interest and would likely increase due to costs and/or fees.
- 48. The March 9, 2021 letter did not inform Plaintiff that the amount of the debt included an amount for interest, costs and/or fees nor did it inform Plaintiff that interest, costs and/or fees were continuing to accrue on the CITIBANK obligation.
- 49. At all times relevant herein, FIRST PORTFOLIO derived income from sources within New Jersey.
- 50. At all times relevant herein, FIRST PORTFOLIO transacted business in New Jersey.
 - 51. FIRST PORTFOLIO is a consumer lender as defined at N.J.S.A. 17:11C-2 et seq.
- 52. FIRST PORTFOLIO is in the business of buying, discounting or endorsing notes, or of furnishing, or procuring guarantee or security for compensation in amount of \$50,000 or less.
- 53. FIRST PORTFOLIO is a sales finance company as defined at N.J.S.A. 17:11C-2 and N.J.S.A. 17:16C-1 et seq.
- 54. The CITIBANK obligation is an open end loan as defined at N.J.S.A. 17:11C-2 and/or retail charge account as defined at N.J.S.A. 17:16C-1 et seq.
- 55. Alternatively, the CITIBANK obligation is a consumer loan as defined at N.J.S.A. 17:11C-2.
- 56. FIRST PORTFOLIO engages in the consumer loan business as defined at N.J.S.A. 17:11C-2.
- 57. FIRST PORTFOLIO engages in the business of purchasing defaulted consumer notes, defaulted consumer loans and/or defaulted retail charge accounts.

- 58. At all times relevant to this matter, FIRST PORTFOLIO did not obtain a license under authority of the New Jersey Consumer Finance Licensing Act.
- 59. At all times relevant to this matter, FIRST PORTFOLIO did not obtain a license issued by the New Jersey Department of Banking and Insurance.
- 60. At all times relevant to this matter, FIRST PORTFOLIO did not obtain a license under authority of the New Jersey Consumer Finance Licensing Act authorizing it to make consumer loans, or to buy, discount or endorse notes (loans), or to receive interest.
 - 61. At no time was RAGAN LAW authorized to collect the CITIBANK obligation.
- 62. At no time was FIRST PORTFOLIO authorized to collect the CITIBANK obligation.
- 63. As FIRST PORTFOLIO did not obtain the appropriate license under the New Jersey Consumer Finance Licensing Act during the time relevant to this matter, it was prohibited from attempting to collect on the CITIBANK obligation.
- 64. As FIRST PORTFOLIO did not obtain the appropriate license issued by the New Jersey Department of Banking and Insurance at all relevant to this matter, it was prohibited from attempting to collect on the CITIBANK obligation.
- 65. As FIRST PORTFOLIO did not obtain the appropriate license under the New Jersey Consumer Finance Licensing Act at all times prior to March 9, 2021, RAGAN LAW was prohibited from attempting to collect on the CITIBANK obligation.
- 66. As FIRST PORTFOLIO did not obtain the appropriate license issued by the New Jersey Department of Banking and Insurance at all times prior to March 9, 2021, RAGAN LAW was prohibited from attempting to collect on the CITIBANK, N.A. obligation.
 - 67. RAGAN LAW knew or should have known that its actions violated the FDCPA.

- 68. FIRST PORTFOLIO knew or should have known that its actions violated the FDCPA.
- 69. Defendants could have taken the steps necessary to bring their actions within compliance with the FDCPA, but neglected to do so and failed to adequately review their actions to ensure compliance with the law.

POLICIES AND PRACTICES COMPLAINED OF

- 70. It is Defendants' policy and practice to collect or attempt to collect debts, which violate the FDCPA, by *inter alia*:
 - (a) Using false, deceptive or misleading representations or means in connection with the collection of a debt; and
 - (b) Threatening to take any action that cannot legally be taken or that is not intended to be taken;
 - (c) Using unfair or unconscionable means to collect or attempt to collect any debt
 - (d) Making a false representation of the character or amount of the debt;
 - (e) Failing to effectively convey the amount of the debt.
- 71. Defendants have made collection attempts against at least 50 natural persons in the state of New Jersey within one year of this Complaint on behalf of FIRST PORTFOLIO.

COUNT I

FAIR DEBT COLLECTION PRACTICES ACT, 15 U.S.C. § 1692 et seq. VIOLATIONS

- 72. Plaintiff, on behalf of herself and others similarly situated, repeats and realleges all prior allegations as if set forth at length herein.
- 73. Collection letters and/or notices, such as those sent by Defendants, are to be evaluated by the objective standard of the hypothetical "least sophisticated consumer."

- 74. Defendant's letter would cause the least sophisticated consumer to be confused about his or her rights.
- 75. Defendant's letter would mislead the least sophisticated consumer to believe that Defendants could legally attempt to collect the debt.
- 76. Defendant's letter would cause the least sophisticated consumer to be confused as to whether the balance could and/or would increase.
- 77. Defendant's letter would cause the least sophisticated consumer to be confused as to whether the balance included an amount for interest.
- 78. Defendant's letter would cause the least sophisticated consumer to be confused as to whether the balance included an amount for costs and/or fees.
- 79. Defendant's letter would cause the least sophisticated consumer to believe that Defendants had the legal ability to attempt to collect the debt and that FIRST PORTFOLIO had acquired the appropriate licenses or had otherwise complied with New Jersey regulations.
- 80. A violation of New Jersey laws, despite no private cause of action, can form the basis of a violation of the FDCPA. See *Chulsky v. Hudson Law Offices*, *P.C.*, 777 F.Supp.2d 823 (D.N.J. 2011).
- 81. Defendants' attempt to collect the alleged debt without first obtaining the license(s) and/or registrations necessary under New Jersey law violated various provisions of the FDCPA including but not limited to: 15 U.S.C. § 1692e; § 1692e(2)(A); § 1692e(5); § 1692e(10); and § 1692f et seq.
- 82. Defendants violated 15 U.S.C. § 1692e of the FDCPA by using any false, deceptive or misleading representation or means in connection with their attempts to collect debts from Plaintiff and others similarly situated.

- 83. Defendants violated 15 U.S.C. § 1692e of the FDCPA in connection with their communications to Plaintiff and others similarly situated.
- 84. Defendants violated 15 U.S.C. § 1692e of the FDCPA by falsely implying that they had the right or legal authority to collect debts from Plaintiff and others similarly situated.
- 85. Defendants violated 15 U.S.C. § 1692e of the FDCPA by not disclosing that the amount allegedly due on the CITIBANK obligation included an amount for interest and an amount for costs and/or fees.
- 86. Defendants violated 15 U.S.C. § 1692e of the FDCPA by not disclosing that the amount allegedly due on the CITIBANK obligation was subject to increase due to interest, costs and/or fees.
- 87. 15 U.S.C. § 1692e(2)(A) of the FDCPA prohibits a debt collector from making a false representation of the character, amount or legal status of a debt.
- 88. Defendants violated 15 U.S.C. § 1692e(2)(A) by failing to advise Plaintiff and others similarly situated that interest was continuing to accrue on the judgment obtained.
- 89. Defendants violated 15 U.S.C. § 1692e(2)(A) by failing to advise Plaintiff and others similarly situated that court costs and/or fees were continuing to accrue on the judgment obtained.
- 90. Defendants violated 15 U.S.C. § 1692e(2)(A) by making false representations of the character, amount or legal status of a debt.
- 91. Defendants violated 15 U.S.C. § 1692e(2)(A) as Defendants were prohibited from charging or collecting interest under the New Jersey Consumer Finance Licensing Act.

- 92. Defendants violated 15 U.S.C. § 1692e(2)(A) as Defendants were prohibited from collecting on the CITIBANK obligation because they failed to comply with the New Jersey Consumer Finance Licensing Act.
- 93. Defendants violated 15 U.S.C. § 1692e(2)(A) as Defendants were not registered with or authorized to do business in New Jersey.
- 94. 15 U.S.C. § 1692e(5) of the FDCPA prohibits a debt collector from threatening to take any action that cannot legally be taken or that is not intended to be taken.
- 95. Defendants violated 15 U.S.C. § 1692e(5) by attempting to collect the alleged debt without first obtaining the license(s) and/or registration(s) necessary under New Jersey law.
- 96. 15 U.S.C. § 1692e(10) prohibits the use of any false representation or deceptive means to collect or attempt to collect any debt.
- 97. Defendants violated 15 U.S.C. § 1692e(10) by attempting to collect the alleged debt without first obtaining the license(s) necessary under New Jersey law.
- 98. 15 U.S.C. § 1692f *et seq*. of the FDCPA prohibits a debt collector from using unfair or unconscionable means to collect or attempt to collect any debt.
- 99. Defendants violated 15 U.S.C. § 1692f *et seq.* of the FDCPA by attempting to collect interest, which it is not authorized or permitted by law to charge or collect.
 - 100. Defendants' conduct as described herein violated 15 U.S.C. § 1692g et seg.
- 101. Defendants violated 15 U.S.C. § 1692g et seq. by failing to effectively convey the amount of the debt.
- 102. Defendants should be disgorged of all money collected from members of the class during the relevant period as ill-gotten gains.

- 103. Defendant FIRST PORTFOLIO is vicariously liable for any violations of the FDCPA that RAGAN LAW committed as described herein. See *Fox v. Citicorp Credit Services*, *Inc.*, 15 F.3d 1507 (9th Cir. 1994); *Pollice v. National Tax Funding, L.P.*, 225 F.3d 379 (3d Cir. 2000).
- 104. Congress enacted the FDCPA in part to eliminate abusive debt collection practices by debt collectors.
- 105. Plaintiff and others similarly situated have a right to be free from abusive debt collection practices by debt collectors.
- 106. Plaintiff and others similarly situated have a right to receive proper notices mandated by the FDCPA.
- 107. Plaintiff and others similarly situated were sent letters, which could have affected their decision-making with regard to the debt.
- 108. Plaintiff and others similarly situated have suffered harm as a direct result of the abusive, deceptive and unfair collection practices described herein.
- 109. Plaintiff has suffered damages and other harm as a direct result of Defendants actions, conduct, omissions and violations of the FDCPA described herein.

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

- (a) Declaring that this action is properly maintainable as a Class Action and certifying Plaintiff as Class representative and her attorneys as Class Counsel;
 - (b) Awarding Plaintiff and the Class statutory damages;
- (c) Awarding Plaintiff and the Class actual damages, including but not limited to a disgorgement of all money collected during the relevant period;
 - (d) Awarding pre-judgment interest;

- (e) Awarding post-judgment interest.
- (f) Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and expenses; and
- (g) Awarding Plaintiff and the Class such other and further relief as the Court may deem just and proper.

DEMAND FOR TRIAL BY JURY

Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

Dated: July 16, 2021 Respectfully submitted,

By: *s/Joseph K. Jones*

Joseph K. Jones, Esq. (JJ5509)

JONES, CHULSKY & KESSLER, LLC 330 Mounts Corner Drive, Suite 417

Freehold, NJ 07728

Phone: (877) 827-3395 Fax: (877) 827-3394 Attorneys for Plaintiff

CERTIFICATION PURSUANT TO LOCAL RULE 11.2

I, hereby certify that the matter in controversy is not the subject of any other court, arbitration or administrative proceeding.

Dated: July 16, 2021

s/Joseph K. Jones

Joseph K. Jones, Esq. (JJ5509) JONES, CHULSKY & KESSLER, LLC 330 Mounts Corner Drive, Suite 417

Freehold, NJ 07728 Phone: (877) 827-3395

Fax: (877) 827-3394 Attorneys for Plaintiff

EXHIBIT

A

RAGAN & RAGAN

March 9, 2021

Web: www.raganlaw.com

Original Creditor: CTTIBANK (SOUTH DAKOTA) N.A. Original Creditor Acet. No.: ****0532 Debtor: MARGRET AGUILAR

Current Amount Due: \$1,192.70 Our File No.: 558

Dear Sir or Madam:

This is to advise you that we have been retained for the collection of this debt by FIRST PORTFOLIO VENTURES I, LLC. Our client has been assigned this judgment from Advantage Assets II LLC who purchased this obligation from the original creditor set forth above.

Unless you, the consumer, dispute the validity of this debt, or any portion thereof within thirty (30) days after the receipt of this notice, this office will assume that the debt is valid. If you notify us in writing within that thirty (30) day period that the debt or any portion thereof is disputed, verification of the debt or a copy of a judgment will be mailed to you. Further, upon written request within thirty (30) days after receipt of this notice we will provide you with the name and address of the original creditor if different from the current creditor.

D)) If you would like to discuss this matter further please do not hesitate to contact this office. Any correspondence with this office should reference our file number 21000558 to ensure that your account is properly handled. Payments can be made through our website www.raganlaw.com. We accept Visa, Mastercard, Discover, and bank account direct debit. If you want to make a payment arrangement please contact this office or email pay@raganlaw.com.

WPRJR/JM

d500ffj2-0121

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.